CEC Entertainment

Chuck E. FOCUS

January 6, 2006



Inside this issue:



In The Spotlight...

Shirley Tucker

Good, better, best;
Never let it rest,
Until your good is better
And your better is best.

Making Magic!

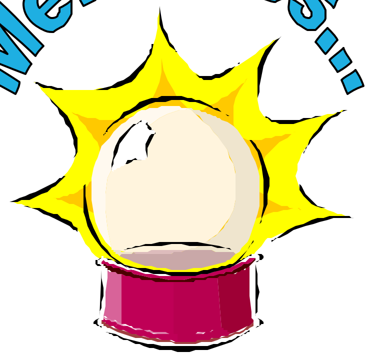
Make Magic Staten Island, NY #494

Northern Region ~ Scott Gaba's District

Great Leadership From GM ~ Andrew Sonin

I just wanted to compliment the new staff at the **<u>Staten Island</u>** Chuck E Cheese. I have been taking my kids to that location for about 10 years and had there been another Chuck E Cheese in the area I never would have gone after the first visit. In the past the workers were rude, the restaurant and bathrooms were filthy. I just visited the same Chuck E Cheese a few days ago and am delighted with the changes. The people were friendly and extremely helpful. The employees seemed genuinely happy to be there and made our visit all the more enjoyable. The restaurant and bathrooms were clean. I would like to say great job and keep up the good work! I will be making our trips to your restaurant more frequent from now on, they've turned what used to be, for me, an unpleasant experience to one where both my kids and myself have an enjoyable time!

Making Magical Memories...



Make Magic Cool Springs, TN #365

Southern Region ~ Jim Hamblen's District

Great Leadership From GM ~ Neil Barnes

On Saturday, December 31, 2006 we had our son's second birthday party at the **Cool Springs, TN** location and had "**Brian**" as our helper. I wanted to let you know that this young man was the most pleasant and helpful server that I have experienced in a restaurant setting in a long time. He explained the party process and what we could expect and when. He was always there to assist us but he did not intrude on our family gathering. This young man is a true asset to your company and because of the outstanding service that we were given by everyone at your restaurant, we will be back and often. Thank you for making this memory a pleasant one for our family!

Notes from Purchasing

Balloons

In an effort to improve reliability and pricing we are changing balloon suppliers. You can now order the new balloons, however you will continue to receive the old balloons until they run out of stock.



White Birthday Balloons:

New item: 843052 $67.41 / 500 ct.

Old item: 762534 $76.18 / 500 ct.

Savings of $8.77 a case

Assorted Color Balloons:

New item: 843037 $63.66 / 500 ct.

Old item: 831222 $76.18 / 500 ct.

Savings of $12.52 a case

As noted in the 12/16 Chuck E. Focus, the new balloons will require a "rubber flex tip" as opposed to the "needle inflator" that is currently being used. If you do not have a rubber flex tip yet, you can order one from Susan Bastin at Pioneer Balloons. Her direct number is 1-800-284-6201.

Promo Cups

You may notice the new promo cups on your Mclane order page (Item # 842443 Promo Cup Pop Up Straw $103.93 / 200ct). You can now order this cup, however you will continue to receive the Super Chuck Cup until they are out of stock.

If you have any questions on Balloons or Promo Cups please call the Purchasing Department.

Compliments

Weekending January 1, 2006

Midwest Region:

475,796 & 793

Western Region:

439

Southern Region:

452 & 964

Northern Region:

494,510 & 849

Southwest Region:

81



WEEK 52

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BROOKLYN, NY #522	$93,905
2. BELL, CA #446	$80,648
3. SUN VALLEY, CA #418	$78,594
4. HERNDON, VA #099	$78,288
5. BROOKFIELD, WI #841	$75,676
6. QUEENS, NY #513	$73,003
7. TORRANCE, CA #465	$71,672
8. ARDEN WAY, CA #410	$71,120
9. BURBANK, CA #109	$70,344
10. BRONX, NY #523	$70,335

Complaints

Weekending January 1, 2006

Midwest Region:

685,331,345 & 728

Western Region:

429,445,413 & 702

Southern Region:

628,772,608,638,663,

2-635,92,474,72,79,84,762 & 615

Northern Region:

496,82 & 651

Southwest Region:

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. JOHNSTOWN, PA #534	391.6%
2. NEWINGTON, NH #471	380.6%
3. ERIE, PA #536	361.6%
4. EVANSVILLE, IN #060	361.4%
5. CLARKSVILLE, IN #340	360.2%
6. ALLENTOWN, PA #448	354.2%
7. SHARONVILLE, OH #738	335.2%
8. NORTH HILLS, PA #544	330.2%
9. CINCINNATI, OH #561	324.2%
10. DEPTFORD, NJ #481	321.6%

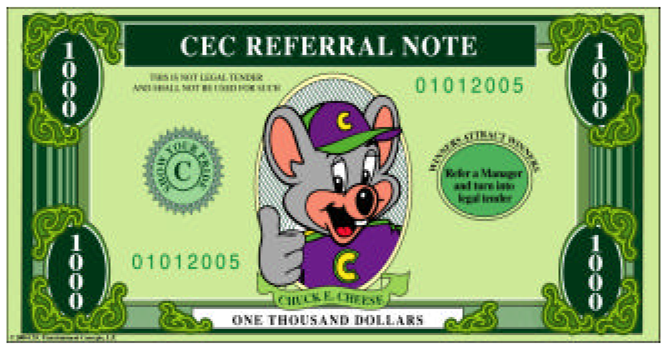
Opportunities

Check out the current management and technician opportunities!!

It's a great way to earn a $1,000??

Do you know a Manager or Tech?

Please direct your referrals to visit
www.cec-careers.com
and create an online profile.



Midwest Region

Columbus, IN – CC
Columbus, OH – Mgr
Mansfield, OH – Tech
Port Huron, MI – Tech
Ann Arbor, MI – Mgr
Indy Wash Square, IN – Mgr
Bloomington, IL – Tech
Crystal Lake, IL – Tech
Vernon Hills, IL – Tech
Gurnee, IL – Mgr
Darien, IL – Mgr
Streamwood, IL – Mgr
Rapid City, SD – Mgr
Riverpoint, IL – Mgr
Skokie, IL – 2 Mgr
Chicago, IL – Tech
Portage, MI – Mgr
Saginaw, MI – Mgr
S. Toledo, OH – Mgr
N. Olmstead, OH – Mgr
Des Moines, OH – Mgr
Springfield, IL – Mgr
West Allis, WI – Tech
Janesville, WI – Mgr

Southern Region

Wilkes Barre, PA – Mgr
North Wales, PA – Mgr
Lake Charles, LA – Mgr
Layfayette, LA – Tech
Gulfport, MS – Mgr
Columbia, SC – Mgr
Augusta, GA – Mgr
Charleston, SC – Mgr
Pineville, SC – Mgr
Mall of Georgia – Mgr
Potomic Mills, VA – Mgr
Richmond, VA – Tech

Southwest Region

Midland, TX – Ast Mgr
Rockwall, TX – Mgr
Tyler, TX – Mgr
Houston/Meadows, TX – Tech
Sugarland, TX – Mgr
Lake Jackson, TX – Ast Mgr
Victoria, TX – Ast Mgr
Houston/Webster, TX – Mgr
Omaha, NE – Mgr
Bandara, TX – Mgr

Northern Region

Waterbury, CT – Tech
Lowell, MA – Mgr
Everett, MA – Mgr
Burlington, MA – Mgr
Albany, NY – Mgr
E. Hanover, NJ – Mgr
Union, NJ – Mgr
Brooklyn, NY – Mgr
Patchogue, NY – Tech
Queens, NY – Mgr
Middletown, NJ – Tech
St. Petersburg, FL – Mgr
W. Orlando, FL – Mgr, Tech
Brandon, FL – Mgr

Western Region

Olympia, WA – Ast Mgr
Kent, WA – Mgr
Bellevue, WA – Mgr
Bakersfield, CA – Tech
Roseville, CA – Mgr
Mira Mesa, CA – Ast Mgr
Phoenix, AZ – Mgr
Las Cruces, NM – Ast Mgr
Lynnwood, CA – Mgr
West Hills, CA – Mgr
Dublin, CA – Ast Mgr
Hayward, CA – Mgr
San Bruno, CA – Mgr
Chino, CA – Mgr
Fontana, CA – Ast Mgr
Corona, CA – Mgr

NEW STORE OPENING

Regina, Saskatchewan #872

January 1, 2006



Top: Adrienne Coward, Kelly Roberts, Sean Weiler (GM)

Middle: Stu McBride, Caitlin Irvine, Jessie Bondy

Bottom: Matt Cyr, Jovan Roy, Charmaine Robinson

MARKETING UPDATE

Our cross promotion with Hasbro Play-Doh ended 12/31/05. If you have not already done so please remove all POP from your store including the cling on the merchandise case, rules and register insert. Also, all POP concerning Kidz Bop and My Little Pony-A Very Minty Christmas should be removed.

If you have any questions please contact Brenda Holloway @ 972/258-4222.

THANK YOU
$1,000
TIMES OVER!!
Lisa Whelan #471
Jessica Hoffmeier #66

You will receive $1000 for your referrals, **Scott Mermet and John L. Galbreath** in next week's mail!

New Limited Edition Chuck E.'s ARE HERE AND READY FOR THE WINTER GAMES!!

- The NEW LEC Gold Medal Chuck E. has arrived at DFI.
- Beginning this week 12ea will be added to your DFI order to start you off.
- Display them in your LEC basket located on the merchandise counter
- Reorders: item # LEC



Be on the look out for the new
2006 Limited Edition Birthday
Chuck coming at the end of January.

Every Kid's a Winner!

UPDATE

We are off to a good start as we close the 2nd week of our Every Kid's a Winner game. We have talked to so many folks in our locations and want to distribute info, tips, ideas, etc.

The second shipment of cards will leave Michigan on Fri, January 7. Be on the lookout for these boxes the week of January 9. The number of boxes you should have received was emailed to locations last week and it is posted on the BBS.

Security of the game cards is a top concern. You need to view the value of each box as a $12,000 asset to the company! Each box should last through about $90,000 of sales.

Shirt Stickers – a few folks have commented that the stickers aren't staying on the shirts real well. When these were tested, we decided to go with a sticker that allows you to remove the sticker in one piece vs. shredding in pieces if they are placed on tables and games in your locations.

The game cards are to be distributed to kids 12 and under ONLY. We have heard some locations are giving to everyone, including adults. You will run out of games too quick if you do that. Although our operating mission is "Every Guest Leaves Happy," but the rules of the game are for kids only!

Lines are getting long – as per Mark Flores, you can assign key cast members to distribute tokens on the floor during your busiest time. Listen to Todd's explanation again on the video. This person should have a 3X5 card in his or her pocket to collect the stickers and you should be logging the number of tokens given to this person.

We have heard of isolated incidents when guests come in get a card, leave the store to return for a 2nd card. If this is a concern in your location, we recommend that you not distribute the card until the Kid Check stamp is applied. Some people may still try to "cheat the system," but hopefully this will discourage. The rules are very clear on the cards, **one card piece per child per day.** Note, not per visit.

Fund Raisers – Yes, kids coming in for a fund raising event with their 10 free tokens sticker also get an Every Kid's a Winner game card. Yes, that is a lot of tokens. But if you far exceed the guests' expectations, the chances of a return visit are much greater. View this as an investment in your business. If the lines are getting long on these nights, use the extra token person referenced above for the EKAW tokens. Remember, all fund raising sticker have to go through the register for tracking.

We will be contacting you for comments on the program, in the meantime if you have anything you would like to share, please email to Nikki in marketing at nthompkinson@cecentertainment.com.

Thanks for your support and let's have the best quarter ever!

CEC Entertainment

4441 W. Airport Frwy.
Irving, TX 75062

Phone: 972-258-8507
E-mail:
www.chuckecheese.com





"Where a Kid can be a Kid!"

Tech Support

American Bill Changers

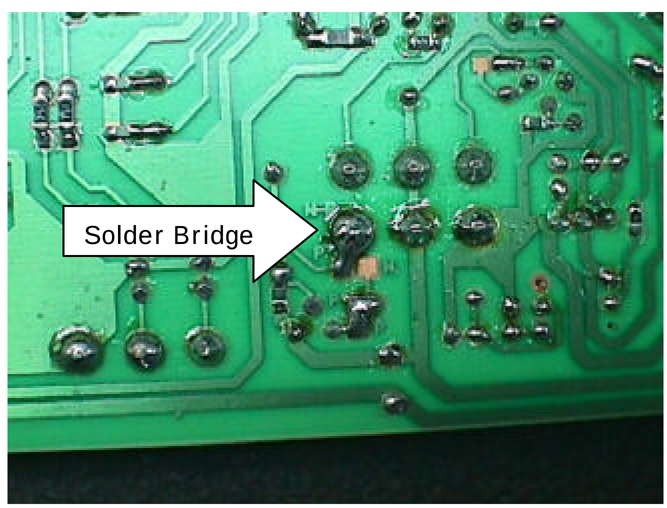
For the Hoppers found in the American Bill Changer, if you can hear the motor running however the coins do not pass through the hopper, there may be an issue with the gear box assembly. Inside the hopper on the side that the orange drive belt is on, there is a black cover with 2 screws. Remove the cover and you will see 4 metal gears and a white nylon gear. The inside thread on the white nylon gear may have become stripped. The gear can be purchased from the SPT Technical Support Department. Regular maintenance will extend the life of your hopper. Cleaning the plastic track that houses the orange belt will reduce stress to the motor and main board inside the hopper thus increasing the life of your hopper.

Game Static issues

Many of the electronic repairs we have made this year have been related to static issues. It is very important that during the winter months to regularly check to make sure that all game coin doors are always grounded. It is also a good idea to check that the AC plug has a good ground post and has not been broken off. Without proper grounding, any static discharge could go through your game electronics rather then to earth ground.

ELY CPU Boards

On the ELY CPU Boards, at connector J6 on the solder side of the PCB, there is a solder bridge at must be there for the circuit to work correctly. (See Picture) We believe that the solder bridge may be removed when a solder iron is used to check for cold solder joints or poor solder connections on the J6 connector. When this connection is not made the ride will not go up when you coin up and pedal. Please call the SPT Technical Support Department at 785 862 6002, should you have any questions.

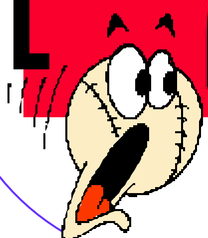


Remember to Visit the Technical Support web site at
WWW.bbs.cecenerttainment.com

CEC Entertainment

Chuck E. FOCUS

Friday, January 13, 2006







Inside this issue:

In The Spotlight...

Thought for the week...

Success is not the key to happiness. Happiness is the key to success. If you love what you are doing, you will be successful.

Making Magic!

Check out America's #1 Employee, sponsored by Snagajob.com.

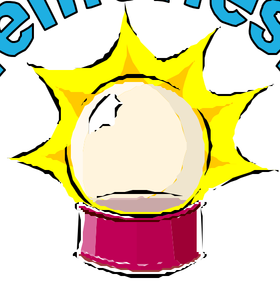
Make Magic Valley View, TX #580

Southwest Region ~ Albert Houpy's District

Great Leadership From GM ~ Ray Martin

Having grown up at Chuck E Cheese's as a child, I always said I would not take my children to Chuck E. Cheese's. However, after a recent birthday party experience, we decided to take our 13 month old to the **Valley View, TX** Chuck E. Cheese to see how he would react. Typically we prefer to visit more educational places such as The Science Place or Museum of Natural History, but we thought CEC might be a good place for some fun. I really liked the fact that CEC has added the toddler games. This is the perfect time for our son to be learning with manipulative. Then, there was a young woman by the name of **Mindy** who provided excellent customer service. We are not sure if she was the manager on duty, but she appeared to keep things under control and all customers happy during the rush of a Friday night. We decided we may return on an evening when it is not so crowded, mostly because **Mindy** did such a great job at making sure the store, salad bar and game stations ran so smoothly. Such a dedicated employee deserves more than just a "pat on the back". Please keep her high level of service and ability to perform under pressure in mind during her next review!

Making Magical Memories...



Make Magic Huntington Beach, CA #406

Western Region ~ Mike Schoellhorn's District

Great Leadership From GM ~ Wayne Tennis

So often people do not take the time to write about a POSITIVE experience, and this one deserves a moment of my time and yours! We are Chuck E. Cheese regulars, in fact when we say our blessings EVERY night my 3 yr. old son, Noah thanks God for Chuck E. Cheese, your delicious pizza and the fun rides. Right after he thanks God for Mommy and Daddy, so as you can imagine we are very regular customers! But our visit today was the best ever, thanks to a new manager who was visiting the **Huntington Beach** store for training! His name is **Allen Decker**, or as my son now calls him "Uncle Allen" he went above and beyond to make our visit special! When he told us he was new and was training, we told him he should be the one giving the training not getting it! He exemplifies all the qualities a store manager should display. He was warm, attentive, proactive, and willing to go the extra mile to make our day at Chuck E. Cheese extra special. We came with 2 friends to celebrate one of the children's birthdays, and although we did not have an official party booked, when he saw us opening gifts he enquired if we were celebrating a birthday, when we said we were, he brought over balloons, and a couple of tokens for the kids and had Chuck E. Cheese come out and sing with a candle on an ice cream sandwich. He checked on us throughout the visit and made each of our children feel so special! We are sad that **Allen** is going to go to Diamond Bar instead staying in **Huntington**! I hope that **Allen** is rewarded for being an exceptional employee and I hope you utilize his talents perhaps to train other employees and managers!

CEC Entertainment 401(k) Retirement Savings ~ Plus Guaranteed Income Fund effective yield



Effective January 1, 2006, the interest rate for the Guaranteed Income Fund (GIF) will be 2.70%.

This rate will remain in effect from January 1, 2006 through June 30th 2006, and is guaranteed not to change during that time.

For your convenience, this information is also available by calling Prudential's Answerline at 1-877-778-2100 or on the internet at **http://www.prudential** .com/online/retirement

Gift Card update from Store Accounting

Now that the holiday season is over, you may have an abundance of gift cards at your location. If you do not wish to carry a high inventory of gift cards, you may return them to store accounting. Please only return cards with logs labeled holiday inventory, and unopened packs. If you have any questions or concerns, please contact Bryan in store accounting at ext. 5442.

Compliments

Weekending January 8, 2006

Midwest Region:

326 & 331

Western Region:

710

Southern Region:

365,452,762 & 615

Northern Region:

725,690,527,512,500,510,498,460 426,2-542,847 & 463

Southwest Region:

580,854,970 & 38

Complaints

Weekending January 8, 2006

Midwest Region:

694,685,713,554,323,2-628,714,96,843,793,456 & 931

Western Region:

404,631,411,440,462,367,315,850,621,375,356,415,447,409,413,3-865 & 721

Southern Region:

2-772,770,532,2-372,663,638,2-635,2-474,403,2-92,609,709,56,545,387,71,636,762,541 & 601

Northern Region:

718,434,512,499,625,480,2-518,67,4-748,60,65,719,524,650, 645,832,844,834 & 847

Southwest Region:

304,950,302,937,742,928,597,38,949 & 33



WEEK 1

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$100,147
2. SUN VALLEY, CA #418	$93,518
3. TORRANCE, CA #465	$84,022
4. LYNWOOD, CA #377	$78,200
5. VENTURA, CA #453	$77,476
6. BROOKLYN, NY #522	$77,118
7. SKOKIE, IL #456	$76,155
8. ARDEN WAY, CA #410	$75,172
9. BURBANK, CA #109	$74,616
10. BRONX, NY #523	$74,585

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. MUNCIE, IN #941	157.9%
2. RENO, NV #316	134.1%
3. MISSISSAUGA, ONT #844	83.5%
4. WILLOWDALE, ONT #845	82.9%
5. KEDZIE, IL #063	77.2%
6. WHITBY, ONT #833	76.2%
7. BURLINGTON, WA #338	75.7%
8. OAKLAWN, IL #034	74.9%
9. RIVERPOINT, IL #687	74.1%
10. MISHAWAKA, IN #931	73.4%

Opportunities

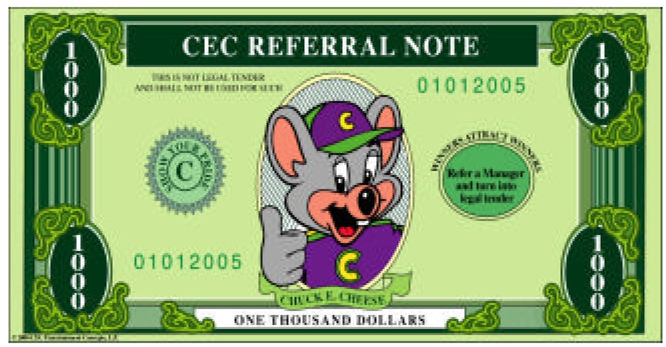


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Midwest Region

Columbus, IN – CC
Columbus, OH – Mgr
Mansfield, OH – Tech
Sharonville, OH – Mgr
Port Huron, MI – Tech
Ann Arbor, MI – Mgr
Indy Wash Square, IN – Mgr
Bloomington, IL – Tech
Crystal Lake, IL – Tech
Vernon Hills, IL – Tech
Gurnee, IL – Mgr
Darien, IL – Mgr
Streamwood, IL – Mgr
Rapid City, SD – Mgr
Riverpoint, IL – Mgr
Skokie, IL – 2 Mgr
Chicago, IL – Tech
Portage, MI – Mgr
Saginaw, MI – Mgr
S. Toledo, OH – Mgr
N. Olmstead, OH – Mgr
Springfield, IL – Mgr
West Allis, WI – Tech
Janesville, WI – Mgr

Southern Region

Wilkes Barre, PA – Mgr
North Wales, PA – Mgr
Lake Charles, LA – Mgr
Layfayette, LA – Tech
Gulfport, MS – Mgr
Columbia, SC – Mgr
Augusta, GA – Mgr
Charleston, SC – Mgr
Pineville, SC – Mgr
Potomic Mills, VA – Mgr
Richmond, VA – Tech
Glen Burnie, MD – Mgr

Southwest Region

Midland, TX – Ast Mgr
Rockwall, TX – Mgr
Tyler, TX – Mgr
Houston/Meadows, TX – Tech
Sugarland, TX – Mgr
Lake Jackson, TX – Ast Mgr
Victoria, TX – Ast Mgr
Houston/Webster, TX – Mgr
Bandara, TX – Mgr
Grapevine, TX – Mgr
Lincoln, NE – Mgr
Houston/Memorial, TX – Mgr

Western Region

Olympia, WA – Ast Mgr
Kent, WA – Mgr
Bellevue, WA – Mgr, Tech
Bakersfield, CA – Tech
Roseville, CA – Mgr
Mira Mesa, CA – Ast Mgr
Las Cruces, NM – Ast Mgr
Lynnwood, CA – 2 Mgr
West Hills, CA – Mgr
Dublin, CA – Ast Mgr
Hayward, CA – Mgr
San Bruno, CA – Mgr
Chino, CA – Mgr
Fontana, CA – Ast Mgr
Corona, CA – Mgr
Foothill Ranch, CA – Ast Mgr

Northern Region

Waterbury, CT – Tech
Lowell, MA – Mgr
Everett, MA – Mgr
Burlington, MA – Mgr
Albany, NY – Mgr
E. Hanover, NJ – Mgr
Union, NJ – Mgr
Brooklyn, NY – Mgr
Patchogue, NY – Tech
Queens, NY – Mgr
Middletown, NJ – Tech
St. Petersburg, FL – Mgr
W. Orlando, FL – Mgr, Tech
Greece, NY – Mgr
Pensacola, FL – Tech
Brandon, FL – Mgr

Every Kid's a Winner!

UPDATE

Thanks for all the comments! A few to share this week:

1. Ed Porter, Area Director for our highest volume district (locations such as Bell and Sun Valley, CA) is optimistic about Every Kid's a Winner. His pondering statement is "I sure hope we are taking care of all these guests coming through our doors right now." HOW TRUE! Be sure you are on top of your game and that you are providing the best possible service and product to your guests! Remember a weak experience will not get the guest back for a repeat visit during the game.

2. In a very few isolated instances, there have been issues with the sheets of redeemed games pieces being taken from the register area. You must secure these pages! If the cashier turns to get something for a guest, that potentially leaves these pages unattended. Consider a more secure, out of sight location or use a ballpoint pen and "X" the front corner of the sticker. We can't slow down the lines anymore, so build a system that's good for you.

3. You should have the last shipment of cards. If any issues, contact Lori in purchasing at lglassey@cecentertainment.com.

Keep the comments coming.

Chuck E. is having a Party!

From Merch...



1. The NEW 2006 Limited Edition Birthday Chuck has arrived at DFI.

2. Beginning this week 12ea will be added to your DFI order to start you off.

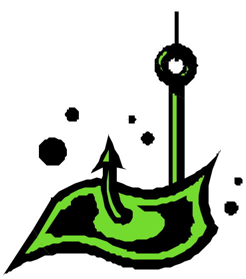
3. Display them in your LEC basket located on the merchandise counter with the Gold Medal Chucks.

4. Reorders: item # BLEC



THANK YOU $1,000 TIMES OVER!!

Gaelle Beaubaum # 483
Aubrey Adams # 526
Seneca Gray # 601
Bryan Freeman # 372



David Monaco # 528

You will receive $1000 for your referrals, **Nya Brown, Kari Hayes, Jamie Adams-Gray, Gary Jones and Jessica Russell** in next week's mail!

Who will the winner of the $1000 quarterly bonus be? Could it be you? The Recruiting Prize patrol will be announcing the lucky winner soon. Stay tuned for details…



Chuck E.'s own Eddie Elvira, from Yuma, AZ,
Is America's #1 Hourly Employee!



Eddie Elvira, pictured right with Bill Rancic, season one winner of the Apprentice and spokesperson for Snagajob

In June of 2005, Eddie Elvira entered a contest, sponsored by Snagajob.com, the largest hourly job board. Snagajob was searching for America's #1 Hourly Employee and Eddie made the final three, beating out more than 1000 other entrants. Early January 9th, Eddie took his first plane flight ever to head to the Big Apple.

Eddie and the other two finalists from Michael's and Home Depot toured the city, dined and on January 10th met for the deciding interview. Bill Rancic, winner of season one's Apprentice, was the final judge. Rancic stated that 'the decision was a difficult one to make and that it came down to passion.' "He saw how much passion and commitment I have for this job. My commitment is to stay at the best place, where I'm liked and where I'm appreciated." Eddie said.

Eddie also took home a check for $5000. He plans on giving some to his mom and will put some towards college classes and a down payment on a new car.

Congratulations Eddie!



Eddie's Cheering Section
Back row left to right – Shawn Boyer – CEO of Snagajob, Steve Charlebois, Todd Horchner, Marcos Hanech, John Hegadus, as Chuck E., Eddie, & Sandra



Eddie, right, with his proud DM – Steve Charlebois

CEC Entertainment

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Irving, TX 75062

Phone: 972-258-8507
E-mail:
www.chuckecheese.com





Tech Support

"Where a Kid can be a Kid!"

Basic game troubleshooting

The key to repairing any game whether it's a video or skill game is to accurately analyze and define the problem. Instead of quickly trying to determine what is wrong, it is usually more reasonable to eliminate everything that is not wrong. Testing each circuit individually should help isolate which circuits have failed.

When looking for obvious problems, try using the self test feature in a game. The self test will supply you with clues to help speed up the troubleshooting process. Note which parts do and which parts do not function, consult the game service manual for initiating the self-tests. The most useful tests are the input and output tests. Here you can check the input and outputs of all controls and devices found on the game. This is a great utility to use, instead of constantly coining up a game to check all the controls.

When looking for possible PCB problems, be sure to check all power supply voltages, and harness connections before touching the PCB. A majority of problems are edge connectors coming loose and switch inputs being shorted.

When testing fuses, light bulbs, LED'S, and coils, use your ohmmeter. Do not eyeball the parts. The ohmmeter is the only sure way of telling if the component is good or bad. Learn to fully use and trust your test equipment.

Harness problems always seem to be the worst for novice technicians. Usually the majority of the problems a harness causes are from rough handling or flexing of the harness. Try to use the connectors on a harness as test points. This is preferred since you shouldn't need to pull or flex the harness too much.

When troubleshooting a problem never assume that something is good whether it is new or old. Always test the function of the component to ensure that it is good.

Once you have isolated the problem to the circuit board first try to understand how the circuit works and what areas of the PCB are related to the issue you are having with the board.

If ever you feel uncomfortable with what you are troubleshooting it is always a good idea to call for assistance. Remember that there is never such a thing as a bad question. When calling for assistance also have as much information about what you are working on as possible such as name of game, manufacturer, serial number, or model # of the item you are working on.

Another source of valuable technical information to use is the SPT Technical Support Web Site. This web site can be accessed through the POS system using the web browser or from home which is www.bbs.cecentertainment.com.

CEC Entertainment

Chuck E. FOCUS

January 20, 2006



Inside this issue:



In The Spotlight...

Thought for the week...

Of all the things you wear, your expression is most important!

Making Magic!

December WOTC Winners

Midwest Region ~ Batavia, IL #349

Northern Region ~ Mays Landing, NJ #518

Southern Region ~ Laurel, MD #87

Southwest Region ~ Cordova, TN #563

Western Region ~ Victorville, CA #356

Make Magic Parma, OH #101

Midwest Region ~ Dennis Sanders District

Great Leadership From GM ~ Don Seaman

On 1/14/06 we were schedule to have a birthday party at "Pump it up". Their electricity went out and they cancelled it 30 minutes before the scheduled start. My wife was so upset because 25 kids were looking at her waiting for plan "B". She thought of Chuck E. Cheese in **Parma, OH** so called and **Don Seaman** answered the phone and from that moment the day was wonderful. He had a positive attitude and said it will be ok, he even said if you don't have a cake ready, we'll find you one! He said "I am full today, but I will not allow a kid to miss their birthday, come on in and we'll make room." **Don** and his staff were efficient, detail and extremely friendly. The experience we had was very magical and we all had a great time. His professional manner and caring attitude was one that we will always remember. I am a Regional Manager for national retail company and I must say, **Don** is the kind of individual that I would love to represent my company. Please extent my gratitude and thanks to him. We are now your best form of advertising....Great job **Don**!!



Make Magic Attleboro, MA #464

Northern Region ~ Kamal Chatwani's District

Great Leadership From GM ~ Steven Spillane

When I went to Chuck E. Cheese in **Attleboro, MA** I had a "Magical Time" as the employee, **Melissa Frank**, referred to it. I was in late one night with my children and **Melissa**, along with a girl name **Kate** and the manager **Steven** were so polite and nice. **Melissa** let my children get a Christmas Chuck E. even though they were short some tickets. She has a very polite and bubbly attitude! I was pleased to find out that she is a hostess and does the birthday parties. I plan on having my child's birthday there and would love for her to be the hostess! The manager was also very helpful and kind. He came and checked on me and my children to see if our pizza was "awesome". I was very pleased with the service and recommend all my friends there!

Number 1 Pest Problem in Restaurants Today…

…is the common fruit fly, or Drosophila Melanogaster. They come in to your restaurants via overripe produce, or from the garbage, and are partial to liquor; beer and the carbon dioxide found in soda. The fruit flies are attracted to your dining areas by food odors and UV light filtering in from outdoors and some of the newer species will congregate around window booths or at the salad bar. Since the fruit fly may travel between filthy breeding sites like mops or recycling bins to food or food-handling surfaces, they pose a potential risk to human health and should be eliminated.

To prevent fruit fly infestation, you should inspect all incoming fruits and vegetables, destroying items that are infested or spoiling and; therefore, could be potential breeding grounds. Produce should be kept in cold storage where insects don't breed well. Garbage must be stored outdoors overnight, away from the kitchen. The only permanent way to eradicate all fruit flies is to remove existing and potential breeding sources with very thorough cleaning. It is not recommended to use a pressure washer as it can blast food debris into hidden nooks and crannies. The preferred cleaning method is to use a scrub brush, hot soapy water and some old fashioned elbow grease (scrubbing).

Beyond cleaning and treating, beverage and salad bars may need reconstruction if portions are rotting from contact with spilled liquids. Walls near sinks may need replacing if breaking down from humidity or water. Floors should be kept in good condition, especially at the edges, to prevent moisture from getting behind walls. Tile grout, especially if cracked or crumbling, must be repaired. Please contact the Facilities Department at 972/258-5643 if you have any of these issues that you need assistance in repairing. Thank you!

Compliments

Weekending January 15, 2006

Midwest Region:

80,101,335 & 536

Western Region:

322,200,411 & 589

Southern Region:

2-92,48,616 & 762

Northern Region:

725,2-435,682,725,459,478,849,464 & 2-468

Southwest Region:

937 & 733



WEEK 2

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$82,920
2. SUN VALLEY, CA #418	$74,947
3. BROOKLYN, NY #522	$73,008
4. BRONX, NY #523	$67,586
5. HERNDON, VA #99	$64,662
6. ARDEN WAY, CA #410	$64,650
7. TORRANCE, CA #465	$64,287
8. VENTURA, CA #453	$62,910
9. BROOKFIELD, WI #841	$60,692
10. QUEENS, NY #513	$60,217

Complaints

Weekending January 15, 2006

Midwest Region:

2-685,694,334,713,475,553,331,946,2-628,606,96,47,2-726,34,737 & 561

Western Region:

200,322,453,3-465,362,308,311,375,393,409,865,414 & 959

Southern Region:

770,532,967,658,502,412,715,609,693,117,636,380,56,652,543 & 2-965

Northern Region:

496,504,487,513,519,855,748,720,849,3-505,849,520,846 & 835

Southwest Region:

732,667,2-596,928 & 310

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. WILLOWDALE, ONT #845	36.0%
2. SILDELL, LA #693	32.4%
3. GULFPORT, MS #562	29.7%
4. DEARBORN, MI #359	28.9%
5. HOUS INWOOD, TX #734	28.4%
6. MOBILE, AL #560	27.7%
7. ROOSEVELT, PA #437	27.0%
8. VANCOUVER, WA #333	26.8%
9. BEAUMONT, TX #930	26.7%
10. WALDORF, MD #092	25.2%

WINNERS ATTRACT WINNERS!

www.cec-careers.com

ALLOW US TO THANK YOU $1,000 TIMES OVER



For every talented referral that is hired, you will receive **$1,000 NET**. Your bonus will be paid in one payment after your referral successfully completes training. Manager referrals will be paid out after 9 weeks of employment and technician referrals will be paid out after 30 days of employment.

SHOW YOUR PRIDE!

For every qualified referral submitted, your name will be put into a quarterly drawing for a chance to win an additional check for **$1,000 NET** paid out immediately. This drawing is for any qualified referral submitted, hired or not!

www.cec-careers.com

WHAT IS A REFERRAL?

A referral is a personal friend or acquaintance. You are willing to stake your reputation as a winner on this individual's performance and achievements. Referrals should have the background and experience to succeed as a manager or technician.

AN EVEN BIGGER THANK YOU!

At the end of 2006 there will be an additional payout to those employees who **REFER MORE**!

$1,000 NET

3 OR MORE REFERALS

started by 12/1/2006 and employed on 12/31/06

$2,000 NET

5 OR MORE REFERALS

started by 12/1/2006 and employed on 12/31/06



Please Direct Your Referrals to Visit.

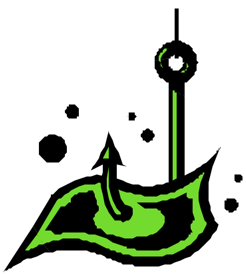
www.cec-careers.com

Remember! Your name must appear on the referring source online and on the written application.



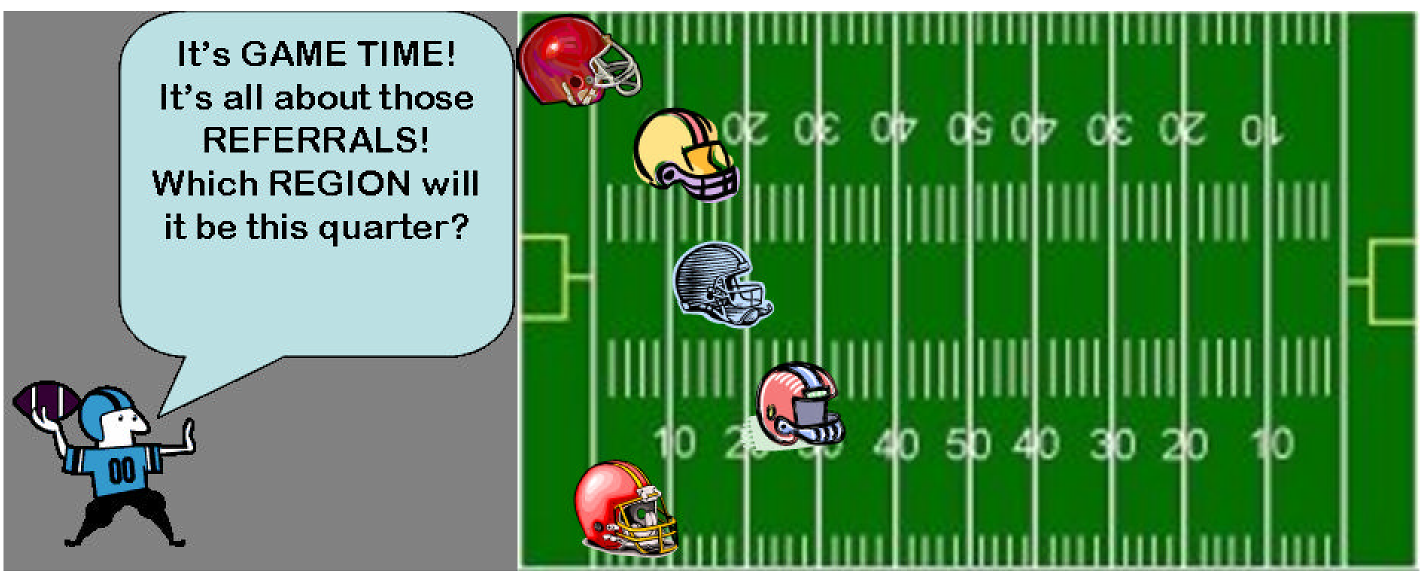
THANK YOU $1,000 TIMES OVER!!

Bart Woods #947
Jay Wyatt #969



You will receive $1000 next for your referrals, **Jeff Trimm and Alicia Bull** in week's mail!

The winner of the $1000 quarterly referral bonus drawing has been selected!! Could it be you? The Recruiting Prize patrol will be out soon to deliver the lucky winner their "BIG" check!!



To KICK OFF 2006 we will be tracking the number of referrals by region. Get out there and show your team spirit.

JANUARY 29, 2006 COUPON PROMOTION

Below is a detailed list by market with coupon versions.

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $23.99 WITH COUPON	FUN MEAL DEAL - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 75 tokens ONLY $26.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON
MARKETS:	DOTHAN	JOHNSTOWN/ALTOONA	MACON
ALEXANDRIA	EL PASO	LAFAYETTE	MONTGOMERY
AMARILLO	HATTISBURG, MS	LAKE CHARLES	ST. LOUIS
COLUMBUS, GA	JACKSONVILLE, FL	LUBBOCK	WACO

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	BUY 40 TOKENS GET 40 TOKENS FREE Get a total of 80 tokens Can be used with other offers	$9.99 LARGE PIZZA Buy any Large Pizza with 1 topping for only $9.99	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON
MARKETS:	COLORADO SPRINGS	INDIANAPOLIS	PALM SPRINGS
ABILENE	COLUMBIA, SC	JACKSON, TN	PITTSBURGH
ALBANY, GA	COLUMBIA, MO	KANSAS CITY	PORTLAND, OR
ATLANTA	CORPUS CHRISTI	LITTLE ROCK	RALEIGH/DURHAM
AUGUSTA	DALLAS/FT. WORTH	LOS ANGELES	SALISBURY, MD
AUSTIN	DENVER	MEMPHIS	SAN ANTONIO
BATON ROUGE	DETROIT	MIAMI	SAN DIEGO
BILOXI/GULFPORT	FLINT/SAGINAW	MILWAUKEE	SAVANNAH
BIRMINGHAM	FORT SMITH	MINNEAPOLIS	SHERMAN
BOWLING GREEN	GRAND JUNCTION	MOBILE/PENSACOLA	TAMPA/ST. PETE
CEDAR RAPIDS	GRAND RAPIDS	NASHVILLE	TULSA
CHARLESTON, WV	GREENVILLE, SC	NEW ORLEANS	TYLER/LONGVIEW
CHICAGO	HOUSTON	OKLAHOMA CITY	WEST PALM
CLEVELAND	HUNTSVILLE	ORLANDO	WICHITA FALLS

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $20.99 WITH COUPON	BUY 50 TOKENS GET 50 TOKENS FREE Get a total of 100 tokens Can be used with other offers	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $23.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON
MARKETS:		VICTORIA	WASHINGTON DC
ANCHORAGE	LA CROSSE	OLYMPIA	SANTA BARBARA/SANTA MARIA
BAKERSFIELD	LANSING	OMAHA	SEATTLE
BALTIMORE	LEXINGTON, KY	RAPID CITY	SHREVEPORT/TEXARKANA
DAVENPORT, IA	LINCOLN	ROCKFORD, IL	SIOUX CITY
GREEN BAY	MCALLEN/BROWNSVILLE	SALINAS/MONTEREY	SPRINGFIELD, IL
JOPLIN	NEW YORK	SAN FRANCISCO	TOLEDO

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $21.99 WITH COUPON	BUY 50 TOKENS GET 50 TOKENS FREE Get a total of 100 tokens Can be used with other offers	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $24.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $30.99 WITH COUPON
MARKETS:	CHARLOTTE, NC	LOUISVILLE	ROCHESTER
ALBANY, NY	COLUMBUS, OH	PHILADELPHIA	SACRAMENTO
ALBUQUERQUE	FRESNO/VISALIA	PORTLAND, ME	SPRINGFIELD, MA
BINGHAMPTON	HARRISBURG, PA	PROVIDENCE	SYRACUSE, NY
BOSTON	HARTFORD	RICHMOND	TOPEKA, KS

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	BUY 40 TOKENS GET 40 TOKENS FREE w/ any food purchase Get a total of 100 tokens Can be used with other offers	$9.99 LARGE PIZZA Buy any Large Pizza with 1 topping for only $9.99	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON

PLEASE NOTE THAT THIS "BUY 40 GET 40" COUPON MUST BE USED WITH A FOOD PURCHASE

MARKETS:			
BEAUMONT	CHATTANOOGA, TN	FT. WAYNE	SOUTH BEND
BOISE, ID	DAYTON/SPRINGFIELD	KNOXVILLE	SPRINGFIELD, MO
BUFFALO	DES MOINES, IA	PEORIA	TRI-CITIES/JOHNSON CITY
CHARLESTON, SC	EVANSVILLE	SIOUX FALLS	WICHITA, KS

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	BUY 50 TOKENS GET 50 TOKENS FREE w/ any food purchase Get a total of 100 tokens Can be used with other offers	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $23.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON

PLEASE NOTE THAT THIS "BUY 50 GET 50" COUPON MUST BE USED WITH A FOOD PURCHASE

MARKETS:	MADISON	VEGAS
ERIE	RENO	WILKES BARRE/SCRANTON
GREENSBORO/WINSTON SALEM	ROANOKE, VA	YOUNGSTOWN

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $21.99 WITH COUPON	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $24.99 WITH COUPON	FUN MEAL DEAL - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 75 tokens ONLY $27.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $30.99 WITH COUPON
MARKETS:	GREENVILLE/NC (JACKSONVILLE)		

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	BUY 40 TOKENS GET 40 TOKENS FREE Get a total of 80 tokens Can be used with other offers	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $23.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON
MARKETS:	CINCY		

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $19.99 WITH COUPON	BUY 50 TOKENS GET 50 TOKENS FREE Get a total of 100 tokens Can be used with other offers	$9.99 LARGE PIZZA Buy any Large Pizza with 1 topping for only $9.99	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON
MARKETS:	PHOENIX, YUMA & EL CENTRO		

SUPER FUN FAMILY PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 30 tokens ONLY $20.99 WITH COUPON	FUN TIME PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 50 tokens ONLY $23.99 WITH COUPON	FUN MEAL DEAL - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 75 tokens ONLY $26.99 WITH COUPON	BIG BLAST PACK - 1 large pizza with one or two toppings or Super Combo - 4 regular size soft drinks - 100 tokens ONLY $29.99 WITH COUPON	SUPER BUFFET SAVER Get 5 free tokens with each buffet purchase MARKETS: MIDLAND, TX
MARKETS:	NORFOLK/VIRGINIA BEACH			

Call the POS department at 972/258-5451 if you have any questions about your registers. If you have any questions after hours, call 817/870-0744.
Please call Piper Ranne at 972/258-5489 if you have any questions about the coupon promotion.

CEC Entertainment

4441 W. Airport Frwy.
Irving, TX 75062

Phone: 972-258-8507
E-mail:
www.chuckecheese.com

"Where a Kid can be a Kid!"



Tech Support

Coastal Amusements Surf's Up.

If you have a Surf's Up game made by Coastal Amusements, you will be receiving in the next few days an updated EPROM. The updated EPROM will help eliminate false triggering from objects other then coins inserted into the coin mech. The Updated EPROM will come with instructions on where to install it, please install the EPROM as soon as you receive it. If you have any questions please contact Coastal Amusements at 732-905-6662.

I.C.E. Sketch Book Printers

As we are doing repairs to the Sketch Book Printers we are finding that the left side of the printer is getting damaged. We believe it is from sliding the printer in and out of the game cabinet when paper is added to the printer. If the left side cover of the printer is left off there is a ribbon cable that is exposed and can be damaged as shown in the Figure #1. This ribbon cable is soldered directly to the Electronic Control Board at the bottom of the printer. If it becomes damaged and shorts it can cause the board to fail which many times can not be repaired. The cost of the board is $145.00. It's very important that the printer is ever operated with the covers off.

Figure # 1

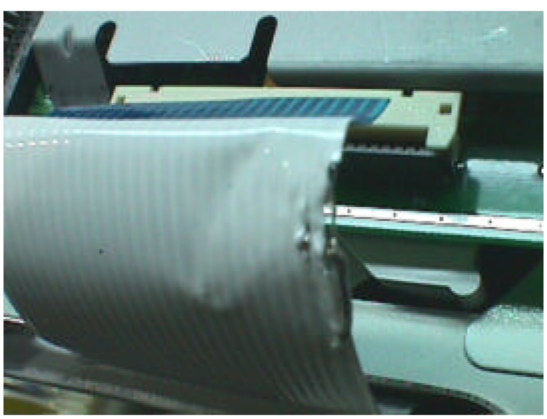
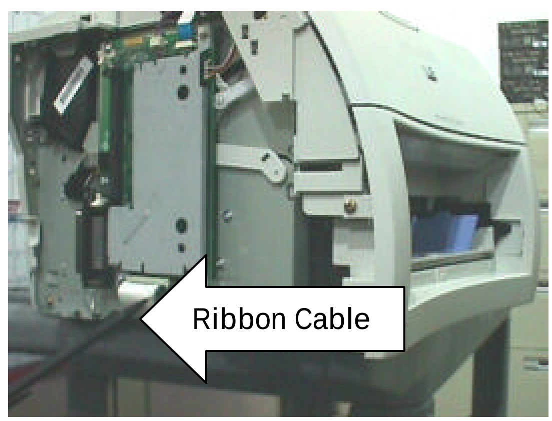


Figure # 2



When you place an order for a advance replacement printer please check to see which model of printer you have, either a 1200 or 1300 printer. It is also very important to properly package the printer when you are sending it back to us for repair. Wrapping the printer in a bag to keep packing material from getting inside the printer and having at least 4 inches of crush room around the printer when it is in the box, will help keep the repair cost as low as possible. **Please call the Technical Support Department at 785 862 6002, should you have any questions or Visit our web site at www.bbs.cecentertainment.com**

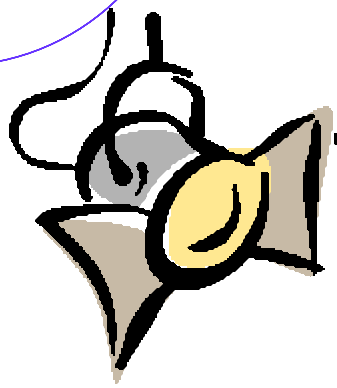
CEC Entertainment

Chuck E. FOCUS

January 27, 2006



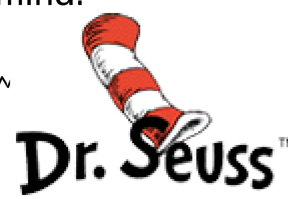
Inside this issue:



In The Spotlight...

Thought for the week...

Be who you are and say what you feel because those who mind don't matter and those who matter don't mind.



Making Magic!

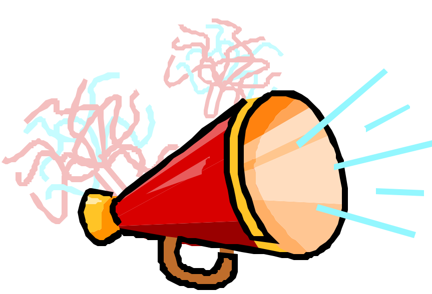


Make Magic Boca Raton, FL #682

Northern Region ~ Mike Boyko's District

Great Leadership From GM ~ Rodney Lalas

My most recent visit was on January 5, 2006. My son had a birthday party at Chuck E. Cheese in **Boca Raton, FL**. We had excellent service. Chuck E. was wonderful! Also one of your workers named **Charlie Bruno** was superb! If you asked him to check on an order or anything for that matter, he would. He made the whole party! We were very pleased with our visit thanks to a gentleman named **Charlie**.



GOOD JOB CHARLIE!!

Chuck E. Focus



Make Magic Rockwall, TX #38

Southwest Region ~ Eric Bargas District

Great Leadership From GM ~ Bryan Schweiterman

Last Saturday I was at the Chuck E. Cheese in **Rockwall, TX** and I just wanted to tell you about the wonderful visit. When I walked in is was crazy, as it always is but for some reason it was different from my past visits. it was like all they cared about was what the people wanted like whenever I needed something done it was done with in 10 seconds of asking but their was this one worker who was more caring then all the others. Her name was **Jenny** and all I did was tell her about one game that took my little girls token and she refunded my token and she went and fixed the game herself. most of the time when I go to Chuck E. Cheese they try to find a game person to fix it and takes forever to find them and then it takes even longer to get him or her over to fix it. On a Saturday every thing is busy from bussing tables to fixing games but after that she kept checking on us to make sure we had no further problems she even refilled our drinks for us. The entire time I was there I saw her do that for everyone not just me and she made me feel as if I was just as important as a big group of people. She could have had a million things to do but when I needed her it was like I was the only person that mattered and I could really tell that she was listening to me and I knew that when I was done talking to her that she was going to fix the problem. I just wanted you to know about **Jenny** and if I had her as an employee I would be very grateful.

Holiday Prize Merch Inventory

Are you still celebrating the holiday season? Follow these steps to help eliminate your holiday prize merch inventory.



Issue: Do you still have LEC Christmas Trees?

What to do: Count and Call

Merch Dept @ 972-257-3069

Issue: Still using Matchbox Halloween Cars in the 500?

What to do: Open the package and put the individual ghost in the 100.



Opening one will show the guest the cool Matchbox car hidden inside.

Compliments

Weekending January 22, 2006

Midwest Region:

2-59,85,743,536,348,345 & 34

Western Region:

322,373,109 & 305

Southern Region:

770,635 & 48

Northern Region:

435,527,487,511,2-518,528,77,665 & 523

Southwest Region:

304,576 & 38

Complaints

Weekending January 22, 2006

Midwest Region:

54,960,103,85,713,80,743,554,556,553,335, 763,714,604,843,797 & 34

Western Region:

321,41,329,49,429,358,315,447,375,353,409, 371,589,306,305,627 & 300

Southern Region:

770,772,372,330,939,705,663,381,939,502,92 ,72,474,79,566,693,562,566,117,613,600,548 71,452,617 & 538

Northern Region:

690,681,438,511,479,625,752,67,855,948,916 ,855,420,780,645,526 & 2-845

Southwest Region:

31,309,81,575,2-98,111,340,563,962,742,888,416,596,33 & 734



WEEK 3

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$96,833
2. SUN VALLEY, CA #418	$82,660
3. BROOKLYN, NY #522	$78,992
4. VENTURA, CA #453	$73,561
5. ARDEN WAY, CA #410	$72,976
6. BRONX, NY #523	$72,848
7. TORRANCE, CA #465	$71,773
8. HERNDON, VA #99	$69,986
9. BURBANK, CA #109	$69,731
10. LYNWOOD, CA #377	$69,347

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. UNION, NJ #542	145.4%
2. LONG BRANCH, NJ #519	143.7%
3. ROOSEVELT, PA #437	141.6%
4. SILVER SPRINGS, MD #402	131.7%
5. CHERRY HILL, NJ #498	114.2%
6. SCRANTON, PA #541	113.4%
7. EAST HANOVER, NJ #525	110.6%
8. NEWINGTON, CT #470	109.2%
9. DOWNINGTOWN, PA #538	106.8%
10. SNYDER PLAZA, PA #450	106.1%

Scrapbook Birthday Sale

This is your chance to make some money, move some inventory, AND get FREE stuff!!

What's happening?

We would like EVERY birthday party host to offer every birthday party a chance to purchase the CEC scrapbook pages for $1.99. That's half off! In order to ring them up - You must use the new $1.99 button POS is creating.

What's free?

For every 25 scrapbooks your store sells for $1.99 you will get 25 FREE grab bags – regular cost is $1.00 PER BAG! WOW - what a deal!

Some GREAT ways to help sell them?

"Did you know we now sell Chuck E Cheese scrapbook pages to remember all these birthday memories? They are on sale to our regular guests for $3.99 but for our Birthday Parties we are offering a one time purchase for 50% off – that is only $1.99! How many would you like?"

"With all those great birthday pictures you could use our Chuck E Cheese Scrapbook pages. They are on sale to our regular guests for $3.99 but we are offering, ONLY for our birthday parties, another 50% off. That's only $1.99! How many would you like?"

How to get your Grab Bags?

After selling 25 $1.99 scrapbooks call the Merch Dept @ 972-257-3069. Once we verify you have sold 25 – and ONLY Aloha will be used to verify this - we will send you 25 free grab bags!

From Purchasing...



Mclane Ordering Deadline

It is very important that Mclane orders are placed by 11:00 a.m. on the order day. Your order day is 2 days before your delivery. For example, if you get a Tuesday delivery, you need to have your order in by 11:00 a.m. on Sunday. If you order late, it is likely that you will receive your delivery a day late.

An hour or two after placing your order remember to check the Aloha main screen for confirmation. If you do not receive confirmation that Mclane received your order within 2 hours, please call the purchasing department. If it is Sunday, call first thing Monday morning.

If you have any questions regarding your Mclane order deadline or delivery date please call the Purchasing Department.

Please Direct Your Referrals to Visit.

www.cec-careers.com

Remember! Your name must appear on the referring source online and on the written application.

New Hire Packs

New Hire Packs are now listed on the American Business Forms order sheet located in the Manager's Log. The cost is $20 per set (10 make up a set).

A new hire pack includes a Personnel Envelope, Employee Handbook, Cast Member Paperwork (for support center), Cast Member Paperwork (for personnel envelope), and a Parent Packet.

If you have any questions feel free to contact the Purchasing Department or American Business Forms.



CEC Entertainment

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Tech Support

"Where a Kid can be a Kid!"

When sending items to the SPT Technical Support Department for repair or any other reason, it is very important to put a note taped to the top of the item you are sending in. This note should tell us the following

1. The location name and number of where the item came from.
2. What is wrong with the item or why it was sent in
3. How you want the item returned to you after it is repaired

It is also a good idea to log the item sent in, on your shipping and receiving log including the tracking number and serial number of the item you are shipping. A follow up call the following day to insure we have received the item is also a good idea. This information will help track the item should it become lost in shipping or not received by us properly.

Following the above suggestions will help us and you to receive the very best support possible.

The SPT Technical Support Department has available advance replacement Sketch Book HP printers. As we have been doing repairs to the returned units, we have found that much of the failures have been caused by the black dust from the ink cartridge getting into the laser assembly, motor drive assembly and the fuser assembly. When this happens, the ball bearing materials found in the ink dust, if left in the printer, causes considerable wear to the printer gears and other internal parts. **It is highly recommended not to use refill cartridges or refill them yourself because they will always leak the black ink cartridge dust from the cartridge at a much higher frequency then regular ink cartridges.** Using refill cartridges will shorten the life of your printer and increase the repair cost when it does fail. All locations should be ordering the recommended replacement cartridges from the SPT Parts Department. **785 862 6005**

The part # for 1200 series cartridge is GSB-0002 and cost $49.42 (8000 prints)

The part # for 1300 series cartridge is GSB-0002N and cost $55.72 (6300 prints)

Also please remember to visit our Technical Support web site at www.bbs.cecentertainment.com, for past technical updates.

CHUCK E. FOCUS - JANUARY 2006 ISSUES
(FOUR ISSUES - 1/6/06, 1/13/06, 1/20/06, 1/27/06)

Date of Origin: 2006
Archived: 5-29-12
Submission by Steve
Version 1.0